

# StoneSprings/HCA Virginia Establish Hotline to Help Recently Unemployed Get Health Insurance Coverage

Sent: June 23, 2020

StoneSprings Hospital/HCA Virginia have announced a new initiative regarding coverage options for the uninsured during the COVID crisis. As a part of their effort to assist those who find themselves without health insurance coverage for their families they have established a hotline number for those who have lost coverage while unemployed.

#### The Hotline (833) 867-8771 is available M-F, 8 am to 6 pm

Hotline advisors can discuss eligibility and advocacy services for a variety of scenarios, such as:

- Continuing an employer's existing plan for those who have recently lost a job (COBRA and other options)
- Applying for coverage via a spouse's benefit program
- Resources that may help offset the costs of health insurance
- Medicaid for those that meet certain criteria

 State and federal health insurance exchanges (such as the Affordable Care Act), and how to enroll due to a life changing event like job loss

I have included the StoneSprings'/HCA press release below.



## HCA VIRGINIA ESTABLISHES HOTLINE TO HELP RECENTLY UNEMPLOYED GET HEALTH INSURANCE COVERAGE

Richmond, VA (June 17, 2020) – In Virginia, unemployment has risen from less than 3 percent to more than 10 percent since the beginning of the pandemic. That number is expected to continue to rise as the economy struggles to stabilize. The COVID-19 pandemic has created uncertainty for many who have lost their jobs due to the economic impacts of the virus. The loss of health insurance coverage is a major concern for those recently unemployed.

HCA Virginia is working to assist those who find themselves without health insurance coverage for their families. The commonwealth's most comprehensive provider network has established a hotline to assist those who have lost health insurance coverage to secure temporary coverage while they are unemployed.

### The Hotline at (833) 867-8771 is available Monday through Friday from 8 a.m. to 6 p.m.

"Part of our mission is to ensure the health of the communities we serve through our hospitals and healthcare providers," said HCA Capital Division President Tim McManus. "An important part of that is to be there in times of need and to ensure lack of insurance coverage and fears about the COVID-19 virus do not preclude people from receiving the healthcare they need. This hotline is a tool for us to tend to the overall well being of our patients and their families, and to remove barriers to seeking lifesaving care in a safe hospital environment."

Hotline advisors can discuss eligibility and advocacy services appropriate for a variety of scenarios, such as:

- Continuing an employer's existing plan for those who have recently lost a job (COBRA and other options)
- Applying for coverage via a spouse's benefit program
- Resources that may help offset the costs of health insurance
- · Medicaid for those that meet certain criteria
- State and federal health insurance exchanges (such as the Affordable Care Act), and how to enroll due to a life changing event like job loss

These services are offered free of charge. HCA Virginia is not representing any other company or selling insurance plans.

###

Coronavirus - We're in it together, we'll get through it together - Tony

Be safe!

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